

Instruction Manual

Eltego



Enjoy mobility.

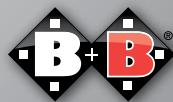


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1. Introduction

Dear user,
You have decided on a high-quality Bischoff & Bischoff electric wheelchair, and we would like to thank you for your trust.

The electric wheelchair was designed to offer you many advantages and meet your needs. The wheelchair can be fitted to your individual body size thanks to a multitude of adjustable features and optimal adaptability such as the length of the lower leg, the recline of the backrest, the sag of the backrest as well as the swing away function of the control unit and the choice of mounting the control unit either to the left or the right side.

The electric wheelchair is designed for indoor and outdoor use. Before using your new electric wheelchair for the first time, please read and follow the instructions in this manual carefully. The instruction manual is an integral and necessary part of the wheelchair. This is why you should keep it close by and include it when passing on the wheelchair to someone else.

Any repairs and adjustments require special technical training and may therefore only be carried out by authorized Bischoff & Bischoff mobility dealers.

1.1. Signs and Symbols



Warning! These are especially safety-relevant instructions. Follow the directions in the manual!



Important! This is especially useful information on a given subject.

2. Important Safety Instructions

2.1. General Safety Instructions

- To avoid falls and dangerous situations, you should first practice driving your new wheelchair on level, unobstructed ground. We recommend having an assistant with you.
- Please make sure that all parts have been properly installed before using the wheelchair.
- Practice driving on level, unobstructed ground before first use. Get a good understanding for the way the wheelchair brakes and accelerates when driving straight ahead or a curve.
- Please note that displacing the center of gravity by shifting the body or by adding loads may increase the risk of tipping over the wheelchair to the side or backwards.
- The wheelchair may not be used for transport of more than one person or any additional load. Make sure to only use it for the intended purpose.
- Never use the wheelchair under the influence of alcohol or other substances that may impair your attention and/or your physical and mental capacity.
- Please make sure to always use ramps to overcome obstacles.
- Avoid hitting obstacles (steps, curbs) at full speed.

- Please pay attention to the anti-tipper wheels when climbing steps, lifting platforms and ramps. Make sure there is enough clearance on top, on the bottom and on the sides.
- The control unit must always be switched off when getting in or out of the wheelchair.
- All road traffic regulations must be observed when driving on public roads.
- The rear lights at the wheelchair must always be visible to other road users.
- If possible, wear bright, conspicuous clothing. This will make it easier for other road users to see you.
- Please note that the upholstery will heat up if directly exposed to sunlight and may cause injuries to your skin when touched. You should therefore cover these parts or protect the wheelchair from exposure to direct sunlight.



Please note that operating the wheelchair in push mode by uncoupling the drive mechanism will deactivate the electro-magnetic brakes. The wheelchair should therefore only be used on level ground in this mode. Non-observance may lead to life-threatening situations.

2.2. Advice Regarding EMC Interference

Despite meeting all applicable EMC guidelines and standards it is possible that the wheelchair will experience interference from other electrical devices (e.g. cell phones) or interfere with these. Should you notice such interference, either turn off the other device or your electric wheelchair and move it outside the interference range.

2.3. Brakes

After letting go of the joy-stick, the automatic brakes will slow the wheelchair until it comes to a complete stop. In push mode, the drive mechanism is decoupled and there is no handbrake. To secure the chair you have to engage the drive again.

2.4. Use on Public Roads

The wheelchair is designed for indoor and outdoor use. Please keep in mind that you are using public roads and therefore have to observe all road traffic regulations. Do not endanger other road users through inconsiderate driving, especially on walkways.

2.5. Purpose

The Eltego electric wheelchair is designed for indoor and outdoor use by persons with impaired mobility.

It is therefore sufficiently compact and agile for indoor use and also capable of handling medium distances and overcoming small obstacles outdoors. It is classified under category B according to the EN 12184 standard. The maximum load capacity is 120 kg.

2.6. Indications for Use

Inability or severely impaired ability to walk due to

- paralysis
- loss of limb
- defect/deformity of limb
- joint contracture
- joint damage (not in both arms)
- other diseases

The provision of an electric wheelchair is indicated if the use of a hand-driven wheelchair is no longer possible but the proper operation of an electric drive is possible.

2.7. Contraindication

The provision of an electric wheelchair is unsuitable for persons

- with severe balance disorders
- with impaired or insufficient vision
- with strongly impaired cognitive abilities

2.8. Declaration of Conformity

Bischoff & Bischoff, as manufacturer and solely responsible party, hereby declares that the electric wheelchair Eltego complies with the requirements of the EC Directive 93/42.

3. Description of Product and Contents

3.1. Inspection on Delivery

All B+B products undergo a proper final inspection in our company and are labeled with the CE mark.

The wheelchair is delivered in a special carton. Keep the carton after unpacking, if possible. It is useful for later storage of the product or for sending it back. The Eltego wheelchair comes disassembled in its component parts.

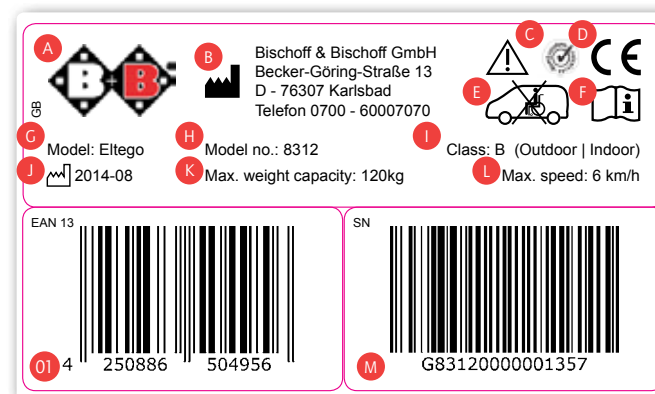
Assembly, adjustment to your body size and first instructions are taken care of by your qualified mobility dealer.

If the wheelchair is shipped by rail or road, the goods should be checked immediately for transport damages (carton) in the presence of the bearer. Should there be any damage, please contact our customer service (Tel.: +49 700 6000 7070) immediately.

Check the contents for completeness and make sure nothing is damaged. Should you find any irregularities or damage, please contact our customer service (Tel.: +49 700 6000 7070).

3.2. Type plate and serial number

The type plate and serial number are located under the seat.



- A Manufacturer logo
- B Manufacturer information
- C RoHS logo
- D CE mark
- E Not suitable for use as a seat in a vehicle
- F Important - Adhere to the operating instructions
- G Model designation
- H Model number
- I Application class
- J Date of manufacture
- K Maximum load capacity
- L Maximum speed
- M Serial number

3.3. Contents

After receipt of the goods, please check the contents for completeness right away. The contents consist of:

- outer package
- electric wheelchair (ready for use incl. 2 batteries)
- charging unit
- instruction manual

3.4. Summary



3.5. Basic Settings

It is necessary to adjust the wheelchair to your body size before first use. This is the only way to ensure a correct posture allowing long drives without tiring. Below you find a description of the basic settings of the wheelchair. You should carry out these adjustments with the help of your mobility dealer. You need a set of 4 mm, 5 mm and 6 mm Allen keys, a screw driver and ring spanners, 10 and 13.

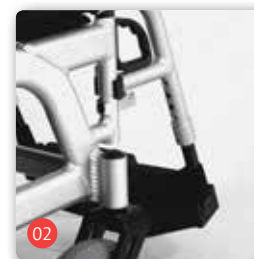
3.5.1. Leg Supports

Length of lower leg supports

- The lower leg supports can be adjusted from 470 to 550 mm.
- To do so, loosen the two Allen screws (SW 4).
- Adjust to the desired height.
- Tighten the screws again. Use Loctite 243 to lock screws in place.



Make sure to always use two screws for secure fastening!



Angle of footrest

- The angle of the footrests is adjustable in 25° steps.
- Loosen the screwing at the side of the footrest.
- Adjust to the desired angle.
- Tighten the screw again. Use Loctite 243 to lock screw in place.



Make sure to set the angle only within the marked range!



3.5.2 Backrest



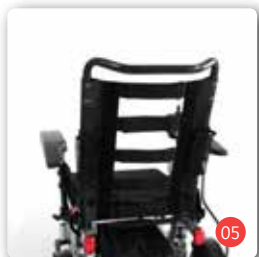
The angle of the backrest of your electric wheelchair has a manual recline function and can be easily adjusted to the wanted position by pulling the strap at the lower end of the backrest. You also have the option of folding the backrest completely down to the front.

- You can adjust the angle of the backrest from 90° to 120° in four steps.
- Pull the cable behind the back while holding the backrest with the other hand.
- After letting go of the cable the bolts will lock into place.



Make sure that both bolts on the left and right are completely locked in place.

3.5.3 Backrest Sag



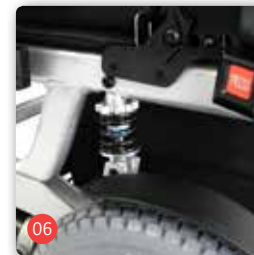
A well-adjusted backrest makes it easier to relax and sit for a long time and effectively reduces the risk of developing pressure sores. Make sure there is enough sag in the pelvic area.

- Remove the padding from the tension straps of the backrest.
- Loosen the Velcro fasteners on the straps.
- The straps are adjusted one after the other from the bottom up.
- Slide the padding over the tension straps again.

3.5.4. Suspension

You can adjust the suspension to your weight for a comfortable drive.

- You will need a special wrench to adjust the spring deflection. (Please contact the service department)
- Pushing the spring together results in a reduced spring deflection and a "harder" setting.
- Expanding the spring increases the spring deflection and guarantees a "softer" setting.



Make sure that both suspensions on the right and left are adjusted the same.

3.5.5. Armrests

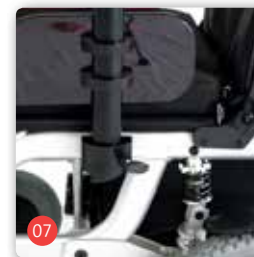
The armrests can be completely taken off to be able to get in and out of the chair from the side. In addition, the height of the armrests can be adjusted. They can also be adjusted sideways by adjusting the side parts (see side parts).

Removing the armrests

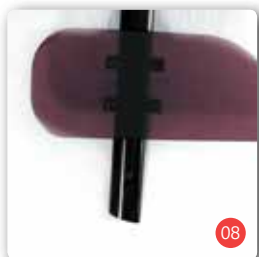
- To remove the armrest, loosen the wing bolt and pull out the armrest to the top.
- When installing the armrest, make sure it is inserted all the way and fastened again.

Adjusting the height

- First take the armrest out of the mounting.
- Remove the arresting bolt and screw it back into the armrest at the desired position.
- The lowest hole represents the maximum height of the armrest.



3.5.6. Side Parts



You can slide the side parts sideways.

- Loosen the fastening (SW 13) below the seat and slide the side part into the desired position.
- Tighten the fastening again.



Make sure the fastening is firmly tightened.



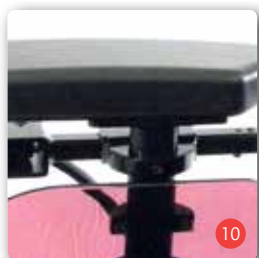
3.5.7. Control unit

The control unit can be mounted either on the right or left-hand side underneath the armrest each.

- The control unit must be adjusted by a qualified mobility dealer to warrant safe functionality of the wheelchair.

Adjusting the height

- The distance to the armrest can be adjusted.
- Loosen the screw connection on the inner side of the side part. (Fig. 10)
- Move the control unit into the desired position, then tighten the screw again.

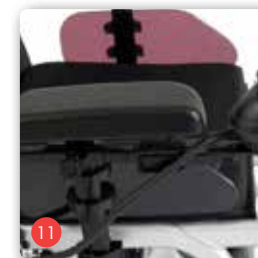


Distance from the armrest

- You can adjust the position of the control unit to your forearm length.
- Loosen the hand screw on the outer side of the side part. (Fig. 11)
- Move the control unit into the desired position, then tighten the screw again.



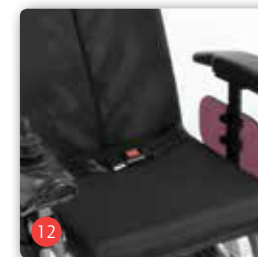
Don't forget that the cables to the control unit have to be repositioned. This should be done by a qualified mobility dealer.



3.5.8. Seatbelt

The seatbelt is attached to the side of the backrest.

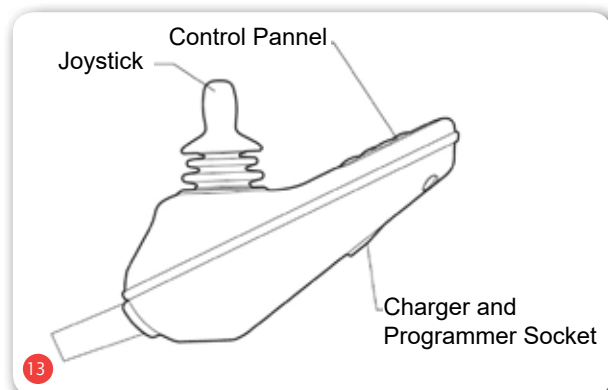
- Adjust the length of the seatbelt by positioning the buckle accordingly.
- Fasten the seatbelt with the latch.
- Open the seatbelt by pushing the red button at the latch.



4. Using the Wheelchair

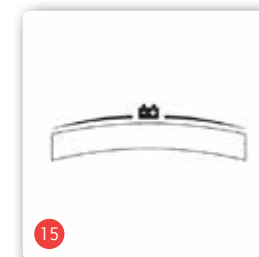
After adjusting the wheelchair to your personal needs, familiarize yourself with the control functions.

4.1. Description of Control Functions



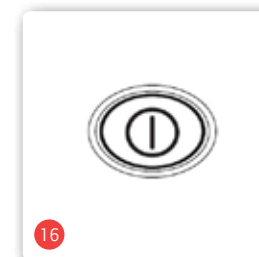
Battery Status Display (Fig. 15)

The battery status display shows to what extent the batteries are charged. If the indicator is within the green range, you have enough battery power available. If the indicator is within the red range, only short drives are possible and the batteries should be recharged. (See charging procedure)



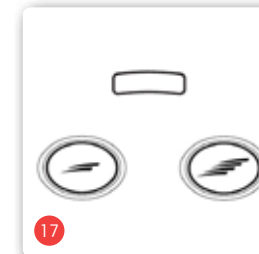
ON/OFF Button (Fig. 16)

Pushing this button will put your wheelchair into operational mode.



Speed Range Display (Fig. 17)

The speed range display shows you the pre-selected speed range. You can set the speed between level 1 and 5, with the corresponding number of LEDs lighting up. The speed range indirectly tells you the maximum speed possible at full deflection of the joystick, i.e. with level 5 you can reach the maximum speed possible, while level 1 will keep you within the lowest speed range.

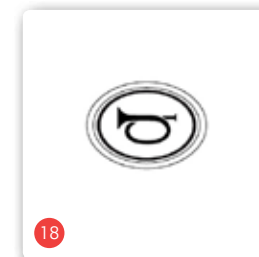


Setting the Speed Range (Fig. 17)

These buttons allow you to increase (right) or decrease (left) the maximum speed possible. Within each range you control the speed with the joystick.

Horn (Fig. 18)

The horn allows you to attract attention in difficult situations.



Immobilizer System

To protect your wheelchair against unauthorized use or theft, park it in a locked room or activate the immobilizer system.

- Push the ON/OFF button until you hear a beep, then let go.
- Move the joystick forwards, then backwards and then back into the neutral position. You will hear a beep each time. Now the control is blocked.
- Activate the control again by pushing the ON/OFF button.
- Move the joystick forwards, then backwards and then back into the neutral position. You will hear a beep each time. Now the control is activated again.

4.2. Getting In and Out**Getting in and out, sideways transfer**

- Move the wheelchair as close as possible parallel to the other seat.
- Should you want to transfer from or to another wheelchair or rehabilitation stroller, secure this one first by activating the handbrake.
- Secure the Eltego against rolling away unintentionally by pushing the ON/OFF button and thus turning off the control (all displays cleared).
- Take off the armrest/side part.
- Fold the footrests to the side or take off the leg supports.
- Now slide sideways onto the other seat.
- Please make sure you are sitting on the seat as far back as possible.
- Put the armrest and leg supports back into their original position.

Getting in and out from the front

- First fold up the footrests or take off the leg supports.
- Move the Eltego as close as possible to the other seat so that they face each other.
- Should you want to transfer from or to another wheelchair or rehabilitation stroller, secure this one first by activating the handbrake.
- Secure the Eltego against rolling away unintentionally by pushing the ON/OFF button and thus turning off the control (all displays cleared).
- Now slide to the other seat by twisting your body.
- Finally, put the leg supports back into their original position.

4.3. Driving the Wheelchair

Before embarking on any journey, check that the magnetic brake is properly locked.

Startup

Sit down in your B+B wheelchair and rest your legs on the footrests.

Make sure you are sitting on the seat as far back as possible. Also make sure that no loose items of clothing such as scarves, shirts and the like are hanging from the side of the wheelchair, since they could be caught in the wheels!

Make sure you are sitting comfortably and securely. By pushing the ON/OFF button the Eltego is put into operational mode.

You can now use all electrical drive control functions.

Drive Control Functions

Your qualified mobility dealer can set the values for speed, acceleration and delay within the scope of statutory specifications.

Select a low speed range at first and then increase it during your drive, if necessary.

You can start driving by pushing the joy-stick forward. With the joystick you can also increase the speed and control the direction of travel. Putting the joystick in the neutral position will engage the brakes and secure the wheelchair against rolling away.

Driving straight ahead: To drive straight ahead, carefully push the joystick forward. The further you push the joystick forward, the faster the wheelchair will go. If you let go of the joystick you will automatically slow down.

Driving backwards: To drive backwards, carefully pull back on the joystick. The further you pull back on it, the faster your wheelchair will go. If you let go of the joystick, you will automatically slow down.

Turning: To change direction, push the joystick to the left or right. This is also possible when the joystick is in a forward or backward position, that is when you are going forwards or backwards.

4.4. Push Mode Operation

If you want to push the wheelchair manually in certain situations, the brakes have to be disengaged. In the free-wheeling mode the wheelchair is easy to push. The drive of the Eltego is equipped with mini-switches that deactivate automatically when free wheel mode is activated. When the on/off button is pressed, the battery indicator blinks nine times; the wheelchair can no longer be operated.



Warning! The electro-mechanical brakes then don't work.

- Move the release lever up into the "Free Wheel" position (right and left).
- A small jolt will let you know that the drive is now disengaged.
- To re-engage the drive, push the lever back into the "Drive" position. It will lock automatically.



Warning! Always have both drives in the same position. (Risk of accident)



Warning! Risk to Life!
The drives may only be disengaged on level ground.



4.5. Leg Supports

To make it as easy as possible to get in and out of your wheelchair, you can fold the footrests up or pull the leg supports to the side and/or take them out.

- Open the locking mechanism to pull the leg support to the side. (Fig. 20)
- In the "outside position" the leg support can be taken off completely. (Fig. 21)
- To reinstall the leg support, repeat the steps in reverse order.
- Push the leg support back to the front until it catches with an audible click.



4.6. Anti-tipping Wheels

The anti-tilt rollers prevent the wheelchair from tipping over backwards.

- The anti-tipping wheels are especially recommended for novice or leg-amputated wheelchair users.
- The anti-tipping wheels are attached to the left and right side of the frame as a pair.



4.7. Lighting system

The electric wheelchair is equipped with a lighting system in accordance with the German traffic regulations (StVZO) for safe participation in street traffic (fig. 23). The lighting unit consists of 2 front reflectors, 2 side reflectors and 2 rear lights, which can also serve as reflectors simultaneously.

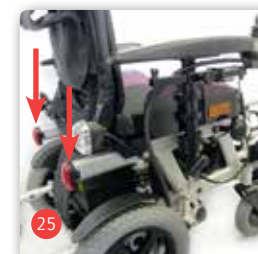
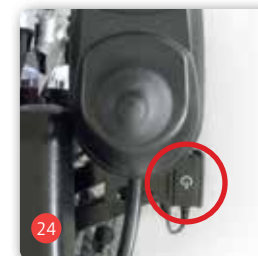
The active components are controlled with a button next to the joystick (fig. 24). Press the button briefly to switch the lighting system on/off. Hold the button down to adjust the brightness. The lighting system is independent of the controller and can also be operated when the wheelchair is switched off. When exiting the wheelchair, make sure that the light is switched off.

4.8. Rear reflectors

The electric wheelchair is equipped with two rear reflectors which at the same time also serve as reflectors.

Switch the rear on as soon as it starts to get dark, or when there are poor light conditions, so as to get a better perception of your surroundings.

They are attached by a clip to the frame at the back and can simply be pulled away to the side. By pressing the red button, you can switch on the rear reflex reflector, choose between different flashing modes and also switch it off again.



5. Technical Data

Dimensions and Weights

Max. Load	120 kg
Seat width:	400 - 540 mm (via armrest adjustment)
Seat height:	485 mm (without cushion)
Depth of Seat:	440 mm
Seat Angle:	3°
Height of Backrest:	540 mm
Backrest angle:	90° - 120° (in 4x10° steps)
Overall length:	1050 mm (including footrests)
Total Width:	600 mm
Empty weight:	74.5 kg (including batteries)
Battery weight:	14.2 kg

Tires

Drive Wheels:	12,5" x 2 1/4" PU / 320 x 55 mm PU
Castors:	8" PU / 200 x 50 mm PU

Electrical System

Main fuse:	50 A
Batteries:	2 x 12V / 50Ah
Charging Unit:	24V DC 4A
Motor:	2 x 24V / 250W / 4600RPM
Controller:	PG Drive VSI
Lighting:	rear lights with separate activation
Lighting (optional):	headlights and rear lights according to the German traffic regulations [StVZO]

Driving Specifications

Speed:	6 km/h (forwards) / 4 km/h (reverse)
Braking distance at 6km/h:	1000mm (may be significantly greater on slopes than on level ground)
Max. Incline:	max. 8°
Max. Obstacle Height:	max. 50 mm

Range:	25 km (may be reduced by frequent use on slopes, rough ground, climbing kerbs, etc.)
Turning Radius:	1200 mm

Fittings

Frame:	powder-coated aluminum frame
Brake:	automatic braking system Electromagnetic motor brake according to the German traffic regulations [StVZO]
Resistance to ignition according to EN1021-1/-2	

Operating forces

Joystick:	approx. 1 N
Buttons on the controller:	approx. 1 N
Disconnecting the drives:	> 60 N

Ambient conditions

Temperature:	-25-50°C
Air humidity:	20-80%

Storage conditions

Temperature:	-40-65°C
Air humidity:	20-80%

6. Maintenance Tips for Users

6.1. Cleaning and Disinfection

Make sure the wheelchair is turned off before cleaning it.

- The frame and the paneling of the wheelchair can be cleaned with a moist cloth. You can use a mild detergent for more stubborn dirt.
- The wheels can be cleaned with a wet synthetic fiber brush (do not use a wire brush!)
- You can remove dust and small stains from your seat, backrest and

armrests with a moist cloth. Do not use any aggressive cleaning agents, since they could disintegrate the surface of the fabric. The upholstery can be washed in 40°C water and disinfected with a commercially available disinfectant.

- Make sure that the electric and electronic components do not come into contact with water unnecessarily!



Warning!
Do not use a high-pressure or steam cleaner.

6.2. Check Before Use



Warning!
Do not use the wheelchair if it is behaving abnormally or erratically.

6.2.1. Brake Inspection

Make sure your brakes are operating properly before each use.

Start off carefully and letDo not use the wheelchair if it is behaving abnormally or erratically.e to a complete stop.

When stopped, the mechanical brakes must engage with an audible click. Should you notice any unusual braking behavior, please notify your qualified mobility dealer right away and ensure the wheelchair is not being used.

The motor brake is functioning correctly if you can't push the wheelchair when it is turned off.

Should you nevertheless be able to do so, then the electro-magnetic brakes are defective. In this case you may no longer use the wheelchair. Contact your qualified mobility dealer immediately.

6.2.2. Checking the lights and horn

Make sure your lights and horn are functioning properly before each use.

If a unit under inspection does not react when the corresponding button on the control panel is pushed, please notify your qualified mobility dealer immediately and ensure the wheelchair is not being used.

6.2.3. Inspection of Tires

Before embarking on any journey, check that the tires are in good condition. Carry out a regular check of the tread depth of the tires once a month. This should be at least 1 mm.

Any faulty or worn out tires must be changed through the specialist retailer.

6.3. Batteries

Your wheelchair is equipped with maintenance-free gel batteries whose fluid level doesn't need to be checked and which are electronically protected against total discharge.

Should your wheelchair not be used for a longer time, it should be connected to the charging unit every 2 months; otherwise a total discharge could destroy the batteries.

Before driving off, just look at the battery status display on your control panel to check the charging status of your batteries. If only the red LEDs light up in the battery status display, then you shouldn't drive for longer distances but connect the wheelchair to the charging unit immediately.

We recommend connecting the charging unit after every use.



6.3.1. Charging Procedure

First Charging:

To achieve maximum charging capacity of the batteries, proceed as follows:

- Drive until the factory-charged batteries are down to 2 bars on the LED display.
- Then recharge the batteries as described below (app. 16 hrs).
- Drive until the batteries are down again to 2 bars on the LED display.
- Recharge the batteries again as described below.



Only use approved charging units to recharge the batteries (see Technical Data). Also observe the instructions in the charging unit's operating manual!

- Before turning on the charging unit, check whether the supply voltage is 230 V.
- First turn off the wheelchair.
- Connect the charging unit to the wheelchair. The charging jack is located under the control panel to one side.
- Put the power plug of the charging unit into the power outlet (230 V) and turn on the charging unit.
- The charging indicator on the charging unit shows the status of the charging process.

- Flash Green: Standby
- Solid Red: Charging
- Solid Green: Fully Charged, the charging unit is switched on.
- Flash Red: Error

- After completing the charging process, pull the power plug and

disconnect the charging unit from the wheelchair.

6.3.2. Exchanging Batteries

Be extremely careful when working with the batteries. Avoid working with metal tools, do not touch the battery terminals and observe the instructions of the manufacturer.



Warning! This work should only be carried out by a qualified mobility dealer. There is a risk to life!

Only use batteries that are approved for this wheelchair (see Technical Data).

Make sure the wheelchair is turned off before starting to exchange the batteries.

- Loosen the fitting holding the batteries in place and pull out the battery sled.
- Loosen the cover of the battery compartment.
- Loosen the battery cable, first the red one and then the black one. You won't need a tool to do this.
- Carefully lift the batteries out on their straps.
- Lift the new batteries into their designated place and reconnect the terminals. Observe the correct color coding (red and black).
- Secure the battery cover with the Velcro strap and slide the battery compartment back into its original position. It will catch automatically.



When the service life of the batteries has expired, i.e. when they can no longer be charged sufficiently, the batteries may not be disposed of with the ordinary household garbage. Old batteries are taken back by the dealer and disposed of properly when buying a new battery from him!



7. Maintenance Tips for Retailers

We recommend to have the entire wheelchair inspected by an authorized mobility dealer at least once a year.

Should the wheelchair be faulty or defective, it should be brought to an authorized mobility dealer for repair without delay.

All information, documents and schematics necessary for repair are made available to the authorized dealer on request. There is also a training program for to qualify mobility dealers into authorized B+B dealers.

Should you have any questions, please contact the B+B customer service at +49 700 - 6000 7070.

8. Disposal

If your wheelchair is no longer needed and you want to dispose it, please contact your authorized mobility dealer.



If you want to dispose of it yourself, please ask your local disposal company for the applicable disposal regulations in your town or city.

9. Use by others

The Eltego is appropriate for use by others. For use by others, the wheelchair must first be thoroughly cleaned and disinfected according to the accompanying care and hygiene instructions.

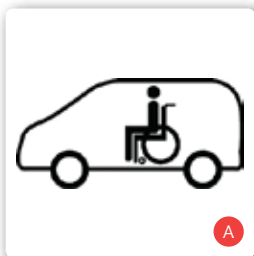
The product shall get checked by an authorised mobility dealer for general condition, wear and shall get repaired if necessary.

10. Maintenance

Our customer service can make a maintenance schedule available to you.



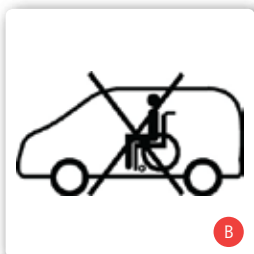
The wheelchair must be inspected according to the maintenance schedule and must be in faultless condition.



11. Transport

You can determine whether or not your wheelchair is approved for use as a seat in a vehicle for transporting disabled people by referring to the symbols on the CE sticker on the product:

Wheelchair suitable for use as a seat in a vehicle for transporting disabled people (fig. A)



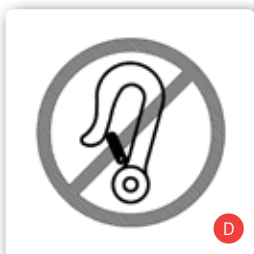
Wheelchair not suitable for use as a seat in a vehicle for transporting disabled people (fig. B, D)

All products approved by B+B for use as seats in vehicles are tested in accordance with ISO 7176-19. The tests in accordance with ISO 7176-19 were performed using restraint systems from AMF-Bruns. The correct mounting of the restraint system is a prerequisite for the safe transportation of the products in a vehicle for transporting disabled people and the basis for the approval.



Fixation points on the restraint system (fig. C)

The restraint systems from AMF-Bruns provide the ideal points for the provision of restraint force for the purpose of securing the products in the vehicle for transporting disabled people (known by the German term „Kraftknoten“, which is defined in the standard DIN 75078-2). For the purpose of providing restraint in the vehicle for transporting disabled people (fig. C), the products must only be secured at these specific points („Kraftknoten“ points). If possible, use a permanently installed car seat and its belt system. Stow the wheelchair in the luggage space. The person responsible for the transportation should be familiar with the current regulations for transportation as well as with the method of operating the vehicle for transporting disabled people and the restraint system. Anchored 4-point restraint systems must be used to secure the wheelchair in the vehicle. If you have any queries about securing your product in a vehicle for transporting



disabled people, please contact the B+B customer service department on

+49 (0)700/60007070.

12. Warranty

The warranty covers all defects of the wheelchair that are demonstrably due to material or manufacturing defects.

Any claim must be accompanied by the completely filled-out warranty certificate.



Warning! Non-observance of the instruction manual, improper maintenance and in particular any technical changes and supplements (added fittings) without the approval of Bischoff & Bischoff will generally lead to forfeiture of warranty and product liability claims.

Our wheelchair carries a 2-year warranty for all frame components. The warranty for batteries is 6 months. All other components are covered by a 1-year warranty.



Warranty-Certificate

(Please note our general business terms and conditions)

Model: Eltego

Serial Number:*

* (to be filled in by authorized dealer)

Dealer:

Date and Stamp

*The serial number is located on the side frame

Notes

Note!
In spite of careful research and editing, incorrect information may have crept into our operating manuals. Rights to technical changes reserved. Illustrations may include accessories. The current version of each instruction manual is ready for download at the B+B website: www.bischoff-bischoff.com

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ISO 13485
BUREAU VERITAS
Certification

